

May 3, 2005

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station, 2nd Floor
Boston, MA 02110

Re: D.T.E. 04-116, Service Quality

Dear Secretary Cottrell:

Enclosed for filing in the above referenced matter are the Attorney General's responses to the Department's Document and Information Requests, DTE-A 1-1 through DTE-A 1-4.

Sincerely,

Colleen McConnell
Assistant Attorney General

Enc.

cc: Jody Stiefel, Hearing Officer
D.T.E. 04-116 Service List